

GREAT TRAVEL PROTECTION

A comprehensive travel insurance provides you a piece of mind on your journey



Wherever your destination is and whether you are travelling alone or with family, for business or on holiday, Great Travel Protection is a travel insurance that provides the protection that you need while traveling.

Your Great Travel Protection Policy will provide you with a 24/7 worldwide coverage to help you manage any problems you may encounter while travelling.

Frequent travellers can also save time and money with an annual plan that offers peace of mind for all the trips made during the year.

Why choose Great Travel Protection?

- Hassle-free annual plan
- Family coverage available with no limit to the number of children included
- Payment of overseas or out-of-town medical costs and additional expenses
- Access to a 24-hour Global Assistance & Healthcare (GAH) Alarm Centre worldwide
- Provides for a coverage for visits by relative/ friend when the Insured Person is hospitalized abroad and cannot be evacuated.
- Provision for follow-up treatment in Indonesia within three days after returning to Indonesia
- Reimbursement for Insured's additional expenses to remain overseas or out-of-town to accompany a traveling companion who is hospitalized
- Rental vehicles coverage
- Hospital Inpatient Daily Compensation due to COVID-19
- Unlimited cover for medical emergency evacuation
- Unlimited cover for repatriation of mortal remains
- Death and permanent disability coverage
- Reimbursement for loss of baggage and personal effects
- Reimbursement for the loss or theft of money or travel documents
- Reimbursement for baggage delay
- High limits of legal liability to third parties
- Hijack/piracy and terrorism cover
- Substitute employees' surcharges (for business trips)
- Coverage for travel delay, including missed connecting trips
- Lost deposit and trip cancellation fees
- Recreational and sport activities coverage

Summary of your Benefits

The table below provides a summary of covers and maximum sums insured under your Great Travel Protection plan options.

For full details of cover, please refer to the Great Travel Protection policy wording

(In Rupiah)

BENEFIT	Worldwide & Asia Pacific			Domestic & ASEAN	Schengen
	Platinum	Gold	Silver		
1. Medical and Additional Expenses Adult 69 years and under Adult 70 years and above Per Child Per Family	2,500,000,000 625,000,000 6,250,000,000	1,000,000,000 500,000,000 2,500,000,000	750,000,000 375,000,000 1,875,000,000	350,000,000 175,000,000 875,000,000	750,000,000 375,000,000 1,875,000,000
a. Follow-up treatment in Indonesia within 31 days from return date Apabila tidak diperoleh di luar	25,000,000	25,000,000	20,000,000	20,000,000	
b. Medical treatment, if not obtained abroad, within 7 days after returning to Indonesia, in a maximum of 31 days	25,000,000	25,000,000	20,000,000	20,000,000	
c. Relatives/friends visit	45,000,000	45,000,000	30,000,000	30,000,000	
d. Child protection	45,000,000	45,000,000	30,000,000	30,000,000	
2. Medical Emergency Evacuation, including Body Remains Repatriation & Return through Global Assistance & Healthcare (GAH)	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
a. Emergency Call Fee	5,000,000	5,000,000	2,500,000	2,500,000	
b. Visit fee when deceased	35,000,000	35,000,000	20,000,000	20,000,000	
c. Death compensation in cash	10,000,000	10,000,000	10,000,000	10,000,000	
3. Hospital Inpatient Daily Compensation	1,000,000 per day, maximum 50,000,000 per person and 100,000,000 per family	500,000 per day, maximum 25,000,000 per person and 50,000,000 per family	500,000 per day, maximum 10,000,000 per person and 25,000,000 per family	500,000 per day, maximum 10,000,000 per person and 25,000,000 per family	
4. Death & Complete Permanent Disability Adult 69 years and under Adult 70 years and above Per Child Per Family	1,500,000,000 375,000,000 3,750,000,000	1,250,000,000 312,500,000 3,125,000,000	750,000,000 187,500,000 1,875,000,000	350,000,000 87,500,000 875,000,000	
5. Luggage and Personal Effects	30,000,000	25,000,000	15,000,000	12,000,000	
6. Baggage Delay	1,000,000 per 4 consecutive hours, maximum 4,000,000	750,000 per 4 consecutive hours, maximum 3,000,000	500,000 per 4 consecutive hours, maximum 2,000,000	500,000 per 4 consecutive hours, maximum 2,000,000	

(Dalam Rupiah)

BENEFIT	Worldwide & Asia Pacific			Domestic & ASEAN	Schengen
	Platinum	Gold	Silver		
7. Money & Travel Documents, including unauthorized use of credit cards a. Personal money loss b. Lost travel documents c. Unauthorized use of credit cards	5,000,000 10,000,000 10,000,000	3,500,000 7,500,000 10,000,000	3,000,000 5,000,000 3,500,000	3,000,000 5,000,000 3,500,000	
8. Lost deposit and trip cancellation fees a. Travel cancellation b. Early return c. Staying abroad to accompany traveling companion who is sick/injured d. Changes in travel due to hospitalization	65,000,000 45,000,000 45,000,000 20,000,000	50,000,000 35,000,000 35,000,000 15,000,000	35,000,000 15,000,000 15,000,000 5,000,000	15,000,000 15,000,000 15,000,000	
9. Trip delay, including missed connection trips a. Travel delay (for every 4 consecutive hours) b. Missed connection trips c. Overseas hotel accommodation cost d. Route change surcharge e. Flight diversion	1,000,000 per 4 consecutive hours, maximum 5,000,000 10,000,000 2,500,000 5,000,000 10,000,000	750,000 per 4 consecutive hours, maximum 4,000,000 7,500,000 2,000,000 5,000,000 7,500,000	500,000 per 4 consecutive hours, maximum 3,000,000 5,000,000 1,500,000 2,500,000 5,000,000	500,000 per 4 consecutive hours, maximum 2,000,000 5,000,000 1,500,000 2,500,000 5,000,000	
10. Hijacking (above 4 hours)	1,000,000 per 4 consecutive hours, maximum 10,000,000	1,000,000 per 4 consecutive hours, maximum 10,000,000	1,000,000 per 4 consecutive hours, maximum 5,000,000	1,000,000 per 4 consecutive hours, maximum 5,000,000	
11. Overbooked Flights	10,000,000	7,500,000	5,000,000		
12. Legal Liability Towards Third Parties Legal fee	2,500,000,000 250,000,000	1,500,000,000 250,000,000	1,000,000,000 150,000,000	1,000,000,000 100,000,000	
13. Loss of Benefits from Hotel Facilities	1,000,000 per 24 consecutive hours, maximum 5,000,000	750,000 per 24 consecutive hours, maximum 4,000,000	500,000 per 24 consecutive hours, maximum 3,000,000	500,000 per 24 consecutive hours, maximum 2,000,000	
14. Home Protection	20,000,000	15,000,000	12,500,000		
15. Substitute Employee Travelling Fee	20,000,000	15,000,000	12,500,000		
16. COVID-19 Disease a. Hospital Inpatient Daily Compensation	1,000,000 per day, maximum 30,000,000 per person and 100,000,000 per family	500,000 per day, maximum 15,000,000 per person and 50,000,000 per family	500,000 per day, maximum 10,000,000 per person and 25,000,000 per family	500,000 per day, maximum 10,000,000 per person and 25,000,000 per family	

(In Rupiah)

BENEFIT	Worldwide & Asia Pacific			Domestic & ASEAN	Schengen
	Platinum	Gold	Silver		
17. Other Benefits					
a. Automatic policy period extension	YES	YES	YES	YES	YES
b. Rental vehicle					
Own risk	10,000,000	10,000,000			
Rental vehicle keys	2,500,000	2,500,000			
c. Terrorism protection	YES	YES	YES	YES	YES
d. Recreational and Sports Activities	YES	YES	YES	YES	YES
e. Golf benefit					
Golf equipment	3,000,000	3,000,000	2,000,000	2,000,000	

Your Coverage Options and Premium

Use this table to choose the Great Travel Protection policy coverage that applies to your travel needs and how much premium you need to pay.

For Insured 69 years and under

(in rupiah)

Plan	Insurance Period	World Wide			World Wide (exclude US/Canada)			Asia Pacific			Domestic & ASEAN	Schengen
		Platinum	Gold	Silver	Platinum	Gold	Silver	Platinum	Gold	Silver		
INDIVIDUAL	1 - 4	200	166	130	180	149	117	140	116	91	54	53
	5 - 6	339	277	217	305	248	195	237	193	151	86	73
	7 - 8	514	402	315	462	362	284	360	282	220	156	135
	9 - 10	620	491	385	558	442	346	435	344	269	210	175
	11 - 15	713	614	481	635	553	433	499	430	337	269	210
	16 - 20	892	755	592	800	680	533	624	529	414	323	258
	21 - 25	1,027	915	625	920	823	563	719	640	438	350	300
	26 - 31	1,131	964	707	1,010	867	636	791	675	495	438	325
	Additional per week	205	174	117	185	157	105	144	122	82	81	53
	Annual	2,420	2,245	1,760	1,900	1,750	1,385					
DUO PLUS	1 - 4	300	250	196	270	224	176	210	174	136	82	78
	5 - 6	508	414	324	458	372	292	356	290	226	130	110
	7 - 8	770	604	472	694	544	426	540	422	330	234	202
	9 - 10	930	736	578	838	664	520	652	516	404	316	262
	11 - 15	1,070	922	722	952	830	650	748	646	506	404	316
	16 - 20	1,338	1,132	888	1,200	1,020	800	936	794	622	484	388
	21 - 25	1,540	1,372	938	1,380	1,234	844	1,078	960	658	526	450
	26 - 31	1,696	1,446	1,060	1,516	1,300	954	1,186	1,012	742	658	488
	Additional per week	308	262	176	278	236	158	216	184	124	122	78

For Insured 69 years and under

(in rupiah)

Plan	Insurance Period	World Wide			World Wide (exclude US/Canada)			Asia Pacific			Domestic & ASEAN	Schengen
		Platinum	Gold	Silver	Platinum	Gold	Silver	Platinum	Gold	Silver		
KELUARGA	1 - 4	350	291	228	315	261	205	245	203	159	108	95
	5 - 6	592	484	379	534	434	341	415	338	264	172	131
	7 - 8	899	704	551	809	634	497	630	493	385	312	243
	9 - 10	1,085	859	674	977	774	606	760	602	471	420	315
	11 - 15	1,248	1,075	842	1,111	968	758	873	753	590	538	378
	16 - 20	1,560	1,321	1,036	1,400	1,190	933	1,092	926	725	645	464
	21 - 25	1,797	1,601	1,094	1,610	1,440	985	1,258	1,120	767	700	540
	26 - 31	1,979	1,687	1,237	1,768	1,517	1,113	1,384	1,181	866	778	585
	Additional per week	359	305	205	324	275	184	252	214	144	140	95
	Annual	4,845	4,490	3,519	3,800	3,500	2,770					

For Insured 70 years and above.
Maximum 75-year-old

(in rupiah)

Plan	Insurance Period	World Wide			World Wide (exclude US/Canada)			Asia Pacific			Domestic & ASEAN	Schengen
		Platinum	Gold	Silver	Platinum	Gold	Silver	Platinum	Gold	Silver		
INDIVIDUAL	1 - 4		299	234		268	211		209	164	108	105
	5 - 6		498	390		446	351		347	272	172	146
	7 - 8		724	567		652	511		507	396	312	270
	9 - 10		884	693		796	623		619	484	420	350
	11 - 15		1,105	866		995	779		774	607	538	420
	16 - 20		1,359	1,066		1,224	959		952	745	645	516
	21 - 25		1,647	1,125		1,481	1,013		1,152	788	700	600
	26 - 31		1,735	1,273		1,561	1,145		1,215	891	876	650
	Additional per week		313	210		283	189		220	148	162	105
	KELUARGA	1 - 4		523	410		469	369		365	287	216
5 - 6			871	682		781	615		608	476	344	263
7 - 8			1,266	992		1,140	895		887	693	624	486
9 - 10			1,547	1,213		1,392	1,090		1,084	847	840	630
11 - 15			1,934	1,515		1,742	1,364		1,355	1,062	1,050	756
16 - 20			2,378	1,865		2,142	1,679		1,666	1,304	1,290	929
21 - 25			2,882	1,969		2,592	1,774		2,016	1,380	1,350	1,080
26 - 31			3,037	2,227		2,731	2,003		2,126	1,559	1,556	1,170
Additional per week			548	369		495	331		384	258	280	189

What you need to do

POLICY OPTIONS

- a) Individual Protection
This policy must at least cover a maximum of 1 adult Insured.
- b) Duo Protection
This Policy must cover a maximum of 2 adults Insured.
- c) Family Protection
This policy covers a maximum of 2 adult Insured, accompanied by unmarried, legal children, grandchildren, nephews, or cousins of one of the Insured who are aged from 3 months to under 18-years-old.

INSURANCE VALIDITY PERIOD

The insurance coverage will be valid during the period of travel, which starts from the time the Insured leaves their place of residence or office or place of business, to immediately start their journey to the place of departure in Indonesia towards their destination.

Domestic travels refer to travel with a destination within Indonesia territory which is more than 150 (one hundred and fifty) kilometers from the limit of the Insured's Residence.

One-way Travel Policy is issued where the Insured can only travel starting from the time the Insured leave their home or workplace in Indonesia with the sole purpose of starting the trip for Overseas destination and stopping for a maximum of 30 (thirty) days calendar or expiration of Period of Insurance listed in the Schedule and/or Certificate of Insurance, whichever comes first

ADDITIONAL POLICY PERIOD

In the event of delays caused by public transport schedules, injury or illness where your trip has exceeded the insurance period, the Great Travel Protection Policy will remain valid for that period of up to a maximum 14 (fourteen) days, at no additional cost. This is provided with a total insurance period not exceeding 90 (ninety) consecutive days from the start date of the trip.

EXCLUSION

Below are some of Great Travel Protection's exclusion, including:

- War and the like perils, riots and civil commotion
- Self-inflicted injury or suicide, drug abuse, alcoholism, mental disorder, congenital anomalies, HIV infection and AIDS-related infection, epidemic or pandemic disease
- Childbirth, pregnancy, miscarriage, abortion and any related injury or illness
- Nuclear fission or radioactive contamination
- "Pre-Existing Condition" means any injury or illness which the Insured have received medical treatment, diagnosis, consultation or prescribed drugs, or which symptoms or manifestations have existed whether treatment was actually received, within 1 year prior to the effective date of the Policy and which the Insured should reasonably be aware of.
- Military-related activities
- Extreme sports, except those covered by the policy
- Air travel other than as a fare-paying passenger on a fully licensed aircraft

Just three simple steps and you can enjoy peace of mind.

Step 1: Apply for polis Great Travel Protection

- Approach an authorized Great Eastern agent/broker and discuss your requirements, then select the plan that best meets your needs.
- Fill out the proposal form and decide on the mode of payment most convenient to you.

Step 2: Understand the coverages in your Policy

- Upon receiving your Policy, read through the policy wording, and ensure that your needs are correctly and sufficiently met.
- Call your agent/broker immediately for clarifications should you be unclear of any wording.

Step 3: Check your Policy

- Ensure that all details and information are in order.

MONEY BACK GUARANTEE

If you are a new Great Travel Protection annual policy holder, and after examining this Policy you are not entirely satisfied, you can return the policy to us within 14 (fourteen) days from the date of receiving the policy document. Great Eastern Indonesia will cancel the policy from the beginning of the policy period and refund the premium in full. Great Eastern Indonesia is not responsible for paying any benefits from the canceled policy.

Important Notice:

The information contained in this brochure is subject to the terms, conditions and exceptions to the wording of the Policy, which copy can be obtained from PT Great Eastern General Insurance Indonesia office, your agent or broker.

WHAT SHOULD YOU DO IN THE EVENT OF CLAIM?

- All claims must be reported to PT Great Eastern General Insurance Indonesia within not later than 30 (thirty) calendar days from the occurrence of loss and or damage regarding the cause and estimated value of the loss.
- A doctor's report or certificate and hospital bill are required for supporting data in filing a claim. Please keep all invoices, invoices and receipts.
- To report a claim or to obtain a claim form, please contact your insurance advisor or the Great Eastern Indonesia Claims Department at +6221 572 3737, email at wecare-id@greasterngeneral.com or visit our website at www.greasterngeneral.com/id

In the event of a personal emergency, you can call the Global Assistance & Healthcare Alarm Centre at: +62 21 299 78 999

The information that you need to provide:

- Great Travel Protection Cover Certificate Number
- The nature of injury or sickness
- Doctor's statement, if available
- Present location and contact details

Branch Network

Jakarta

Maspion Plaza 8th Floor
Jalan Gunung Sahari Raya Kav. 18
Jakarta 14420
Tel : +62 21 64701278
Fax : +62 21 64701267/8

Semarang

Ruko Metro Plaza Blok B-12
Jalan MT Haryono 970
Semarang 50242
Tel : +62 24 8457058/9
Fax : +62 24 8417867

Medan

Kompleks Ruko Jati Junction
Jalan Timor No. 3 - T Medan 20234
Tel : +62 61 88817009
Fax : +62 61 88817010

Makassar

Jalan Jenderal Ahmad Yani
Komplek Ruko A. Yani No. 23/25
Blok C 46, Makassar 90174
Tel : +62 411 3617978
Fax : +62 411 3610434

Serpong

Sutera Niaga 3 Blok C No. 11
Jalan Raya Serpong
Tangerang 15325
Tel : +62 21 53122468
Fax : +62 21 53122431

Cirebon

Komplek Ruko Pulasaren
Jalan Pulasaren Raya No. C-5
Cirebon 45116
Tel : +62 231 207784, 234054
Fax : +62 231 207784

Pekanbaru

Jalan KH. Hasyim Ashari 16
Pekanbaru 28113
Tel : +62 761 32708
Fax : +62 761 31427

Bali

Jalan Jaya Giri Nomor 9 B Renon,
Dangin Puri Kelod, Denpasar
Timur, Denpasar 80234
Tel : +62 361 229894
Fax : +62 361 255150

Surabaya

Gedung Medan Pemuda 7th Floor
Jalan Pemuda No. 27 - 31
Surabaya 60271
Tel : +62 31 5477300
Fax : +62 31 5477370

Samarinda

Jalan Jenderal Ahmad Yani No. 12
Samarinda 75117
Tel : +62 541 200833
Fax : +62 541 748878

Batam

Ruko Orchard Park Blok B No. 9
Jalan Orchard Boulevard, Belian
Batam 29444

PT Great Eastern General Insurance Indonesia

MidPlaza 2, 23rd Floor, Jalan Jenderal Sudirman Kav. 10-11
Jakarta 10220, Indonesia
Tel : +62-21 5723737
Fax : +62-21 5710547
Email : wecare-id@greateasterngeneral.com
www.greateasterngeneral.com/id