



# Motor Vehicle Insurance

# Motor Vehicle Insurance

Accidents could happen anytime and anywhere, and we understand that car accidents could make you worry.

You don't have to worry as your car is safely insured!

Our product coverage could be tailored to suit your needs.



## What is Motor Vehicle Insurance?

Insurance product that cover the risk of loss or damage to motor vehicles which caused by accident, theft, fire, and when accidents happen during vehicle is on a ship for crossing.

Types of motor vehicles that could be covered are passenger vehicles, cargo vehicles, buses and motorcycles.

## Product

### Your Insurance Package Options

1. Comprehensive  
To cover loss of or damage to your vehicle both partial and total loss.
2. Total Loss Only (TLO)  
To cover loss of or damage to your vehicle for total loss case or the repair and replacement costs equal or exceed 75% of market value of the insured vehicle.

### Extension Covers

1. Third Party Liability  
To pay as legal liability of the insured to the third party whom suffer loss of or damage to their property and or bodily injury including legal cost/expense caused by the insured vehicle
2. Personal Accident/PA  
To cover permanent disability, death, and medical expenses for the driver and passengers inside the insured vehicle as a result of an accident.
3. Typhoon, storm, hail, flood and landslide (Flood & Windstorm)  
To cover loss of or damage to the insured vehicle caused by typhoon, storm, hail, flood, puddle or landslides
4. Earthquake, Tsunami & Volcanic Eruption  
To cover loss of or damage to the insured vehicle caused by earthquakes, tsunami or volcanic eruption.
5. Civil Commotions, Riots and Terrorism & Sabotage  
To cover loss of damage to the insured vehicle caused by riots, strikes, locked-out workers, civil commotions, revolution, terrorism and sabotage.

## What You Need To Do

**Just three simple steps and you can enjoy peace of mind.**

### Step 1: Apply

- Approach an authorised Great Eastern agent/broker and discuss your requirements, then select the plan that best meets your needs.
- Fill out the proposal form and decide on the mode of payment most convenient to you.

### Step 2: Understand the coverages in your Policy

- Upon receiving your Policy, read through the policy wording, and ensure that your needs are correctly and sufficiently met.
- Call your agent/broker immediately for clarifications should you be unclear of any wording.

### Step 3: Check your Policy

- Ensure that all details and information are in order

## What should you do in the event of a claim?

- All claims must be made to PT Great Eastern General Insurance Indonesia immediately upon the occurrence of the claim
- Doctor's reports or certificates and hospital bills are required to support the claim
- Retain all bills, invoices and receipts

To report a claim or to obtain a claim form, please contact your insurance advisor or the Great Eastern Indonesia Claims Department at **+62 (21) 572 3737** email at [wecare-id@greateasterngeneral.com](mailto:wecare-id@greateasterngeneral.com) or visit our website at [www.greateasterngeneral.com/id](http://www.greateasterngeneral.com/id)

You can give your feedback, suggestions and complaints by contacting us at **+62 21 5723737**, email at [wecareid@greateasterngeneral.com](mailto:wecareid@greateasterngeneral.com), and WhatsApp at **+62 819 1572 3737**

### Important notice:

The information contained herein is subject to the terms, conditions and exclusions of the policy wording, a copy of which can be obtained from PT Great Eastern General Insurance Indonesia, your agent, and broker.

# Branch Network

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